

✓ 18 285079

---

**Latimer, Becky**

**From:** Latimer, Becky  
**Sent:** Friday, June 7, 2019 4:21 PM  
**To:**  
**Subject:** docket number 2018-358-WS

Dear Terry and Scott Clinton,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- [Docket No. 2018-358-WS](#) - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

[Docket No. 2018-358-WS](#) - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses - <https://dms.psc.sc.gov/Web/Dockets/Detail/116911>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,  
Becky Latimer  
Clerk's Office/Administrative Coordinator  
Public Service Commission of South Carolina  
803-896-5100  
**Sign up for Meeting Agenda Alerts: Text [PSCAGENDAS](#) to [39492](#)**

Public Service Commission of South Carolina  
 101 Executive Center Dr., Suite 100  
 Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Letter of Protest in Docket#: 2018-358-WS

\*-Required Fields

Date\*: 07 June 2019

#### Protestant Information

Name\*: Terry and Scott Clinton

Mailing Address\*: 

City\*: Lake Wylie

State\*: SC

Zip\*: 29710

Phone\*: 

E-mail: 

1. What is your connection or interest in this case?\*: Current customer of Blue Granite/Carolina Water/Utilities Inc.

2. Please give a concise statement of your protest.\*:

In my lifetime I have lived in 7x states. In that time I have had water and sewer services which ranged from city to well/septic to private. For the past five years we have been forced to pay exorbitant rates for a substandard product, by a company who refuses to invest in their infrastructure even though they keep raising their rates. My current water/sewer rates are by far the highest I have ever paid or even heard about. The water "quality" is terrible which forces me to run a home filtration system before drinking/cooking/washing (at my expense). Now we learn that Blue Granite is not capable of forecasting the growing need for water in this area even

though the York County Council rubber stamped every high density housing plan that was brought before them for YEARS? The current water tower here in Lake Wylie was intended to service the River Hills Plantation ONLY. The River Hills Plantation has roughly 1050 homes and a country club. From what I understand, this tower is now servicing the entire Blue Granite service area in this part of York County? Where are all of the improvements which Blue Granite claims to have made over the years??

Normally I am not a fan of the government interfering with a private business' business practices and operation, but that is exactly what is needed here. All customers of Blue Granite aka Carolina Water aka Utilities Inc are being robbed blind... And up until now, York County and the State of South Carolina have been complicit.

Blue Granite should not be allowed to increase rates before making critical updates to their system... Funds have been collected and work which should have been completed YEARS ago. Further, Blue Granite should be held accountable for the "quality" of the water which they are distributing... A substandard product to say the least.

#ACCOUNTABILITY

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony?\*: No